




NON-STATUTORY ISSUE BASED ADVOCACY – PROVIDED BY MARY SEACOLE HOUSE




WHAT IS NON-STATUTORY ISSUE BASED ADVOCACY?

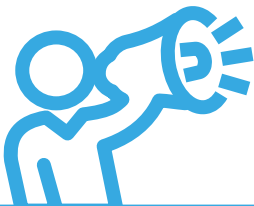
Advocacy is part of everyday life. Most of us at some point in our lives look to the support of someone we trust to help us speak up for ourselves or help us navigate our way through dealing with one or more organisation to get the support or help we need. Advocacy is about giving people as much control as possible in their lives. It helps people to understand information, say what they want and need and get the services and support they are entitled to.

The aim of Non-Statutory Issue Based Advocacy in Liverpool is to empower people to understand their rights and know how to exercise them by:




-  Providing information
-  Helping to explore options and make decisions
-  Providing Advocacy support to pursue a resolution to an issue

What can an Advocate from the Liverpool Advocacy Hub be involved with?

-  How to access appropriate services
-  Help to understand bureaucratic processes like benefit systems and routes into housing or health services
-  Rights and entitlements



Liverpool Advocates will

-  Support individuals to have their voices, wishes and feelings heard and acted upon through support and representation
-  Enable individuals to be as fully involved as possible in the processes and decisions taken which affect them
-  Assist with timely referrals to access any health and social care to which an individual may be entitled to

TO LEARN HOW ADVOCACY CAN HELP PLEASE GET IN TOUCH

HOW TO MAKE A REFERRAL

Anyone can make a referral to the Liverpool Advocacy Hub for themselves or on behalf of another as long as they have their consent to do so.

The Liverpool Advocacy Hub offers a SINGLE POINT OF CONTACT for all advocacy enquiries in the area.

For more information or to make a referral:

Tel: **0300 3030 629**

Email: **referral@liverpooladvocacyhub.org.uk**

Website: **www.liverpooladvocacyhub.org.uk**

Online chat: **<https://www.n-compass.org.uk/services/advocacy-service>**