

# Citizen Involvement Board - role and purpose

The Citizen Involvement Board enables people who have used n-compass' services to help inform decision making at a strategic level and to ensure that n-compass is continuously taking on board service user feedback to drive continuous and sustained improvement and quality driven provision.

## Overview of Members Duties

- Strengthen links and understanding between senior representatives of n-compass and citizens
- Involve citizens in the development and ongoing review of strategic plans
- Inform citizens of arising opportunities and proposals and enable them to inform decision making
- Provide an opportunity for citizens to shape governance/strategic development through proactive feedback on proposals
- Evaluate, inform and support ongoing development of the citizen involvement framework
- Feed up to the Board through the CEO views and opinions to help the Board decision making process

## Time Commitment

- Meetings will be held quarterly, lasting approximately two hours.
- In addition, further meetings may be called when necessary to address issues which cannot be accommodated within the regular meeting schedule

**The position is voluntary and not paid, however full travel and out of pocket expenses will be reimbursed.**



Cert No. 9463